

Subject: Stay connected! Oak Hill text alerts are here.

Dear Oak Hill Friends,

Oak Hill HOA is excited to announce that we will be rolling out the text messaging module of our software. Texting is one of the fastest and most direct ways of reaching people. This quick and simple messaging will allow for safety information and timely reminders to be transmitted and quickly read.

The Board has been approved by the FCC to send out Broadcast Text Messages to owners and residents. This option would be available only to those who choose to opt-in, and messages would be used exclusively for alerts (i.e. safety issues, reminders), upcoming maintenance, community events, event registration.

There are 2 ways to Opt-In:

1. Through your Member Record at oakhillhoa.org:

- a. Log into the Members Area
- b. Click on: Change Contact/Profile Info
- c. Check to be sure your mobile# is in the "Cell 1" field (otherwise it will not work)
- d. In the case of two owners or residents, only the # in Cell 1 will be opted in. The second spouse or partner must opt-in via method #2 below.
- e. About halfway down, check the box at "opt-in to receive text messages"
- f. Click "Submit" at the bottom

2. Opt-in on your phone:

- a. Our text dedicated number is 610.822.9529
- b. Text START to 610-822-9529

Unfortunately, the software assumes that there is only one person per household who would want to opt-in to receive messages. If a second person in the home wishes to receive texts, they must choose to use to opt-in using their phone. (please note that both parties can use option 2 above).

You may opt-out at any time by replying or texting STOP to any text message or going back into the Oakhillhoa.org site and under "Change contact/profile" unchecking the opt-in box in your Member Profile.

Rules that we comply with:

- Only Opted in Members will receive Texts
- Texting will be between the hours of 8am to 9pm
- 2 to 4 texts monthly
- 354-character limit
- May include .jpg .png .gif (max file size is 4 MB)
- Replies to the text messaging from any member who has received a text will come back as an email to the admin account.

Disclaimer - Messages will be sent to the phone number entered above (Cell 1.) By checking this box, you accept our Privacy Policy and our Terms & Conditions. Residents that opt in to transactional/informational text messages can expect to receive updates regarding upcoming maintenance and repairs, alerts about neighborhood issues, parking rules and enforcement, community events, policy updates, and other announcements and reminders, approximately 2-4 times per month from Oak Hill. Message and data rates may apply. Reply HELP for help; you may opt-out at any time by replying to a message with the keyword STOP, or by unchecking the opt-in box in your member profile. Carriers are not liable for any delayed or undelivered messages.