

on behalf of the Association. Do not try to bribe the snow removal contractors to clear your car. It only hampers the process. If you have an emergency and must get out, please notify the management office.

e. Please report any damage to the management office immediately. Repairs will not be made unless damage is promptly reported.

you do not want to be listed in the directory, please mark the box on the sheeting indicating that choice. 尜 The directory will include owner/resident names, 尜 main telephone number and email address. Please return the information sheet to arrive by February 19, 米 2021. You may email or fax the information, too. Landlords – we need your tenant information, too!

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Are you planning to leave our community during the winter? Please remember to contact Danella Realty & Management with your new contact information.

**Snow Birds?** 

### Secure All Trash & Recyclables

Please be sure that all trash is secure in bags before placing it in your trash containers. Also, place your recyclables in bags so they are not blown away. Your neighbors will find your personal mail or prescriptions on the side of the street or in their lawns. A few minutes of conscientiousness will save us all some aggravation. Also, you are reminded that trash and recycling receptacles must be stored in the garage other than the collection day or after 6:00 PM the day before collection.

#### Whom to Call?

Please do not call Board members directly regarding community issues. Please put your concerns in writing, email or call Danella Realty & Mgmt. We need \* a paper trail of requests and please remember that the Board is composed of volunteers and respect their \* privacy. Requests are presented to all Board members upon receipt for review.

## Dirty Siding

We have noticed a lot of dirt and mold on some of our homes in Oak Hill. Kindly clean or arrange to clean any dirty siding by June 1, 2021 after which a follow up inspection shall occur.

#### **Reporting Violations**

If you see any violations occurring in our community, please put your concerns in writing and contact our management company. We have a rule violation notice form that you may use. Only after that form is received will the Board consider action. Anonymous letters will be thrown away.

## Artificial Flowers and Other Plants

Please be aware that artificial flowers and plants are not permitted anywhere on the exterior of homes or common areas. Please remove all artificial flowers and plants.

#### **Garage Doors**

Although this is more of an issue during the summer, we continue to note that several residents leave the garage doors open all day. You are reminded that garage doors are to be closed when the garage is not in active use.

## **Coupon Books**

Please place your coupon books in a handy place and write down the due dates for the guarterly homeowner fees: Due January 1<sup>st</sup>...late after January 15<sup>th</sup>, Due April 1<sup>st</sup>...late after April 15<sup>th</sup>. Due July 1<sup>st</sup>...late after July 15<sup>th</sup>, Due October 1<sup>st</sup>...late after October 15<sup>th</sup>. Please write your account number on all of your checks. You will not receive quarterly statements unless you are late. We encourage those homeowners that tend to forget to pay the quarterly assessments in a timely manner to sign up for automatic withdrawal. Please contact the Management Office for an application.

#### Mailing Quarterly Assessments

The next Quarterly Homeowners Association fee is due January 1, 2021. A late fee will be assessed on your account if not received by January 15, 2021. Please remember to write your account number on your checks. We offer direct automatic payment from your checking account. Please call the Management Company for an application.

Mail your Quarterly Homeowners Association fee to the following address (please do not send correspondence to this address): **Oak Hill at Spring Ridge** P.O. Box 65941

Phoenix, Arizona 85082-5941

#### STREET LIGHT OUT?

Please call the emergency customer service line at PP&L directly 1-800-342-5775 with the location and pole number.

Missed trash or recycling , please call: Republic Services 1-800-836-2143

Please mail all correspondence to:

Danella Realty & Management Co. Inc. P.O. Box 1017 Blue Bell, PA 19422 610-834-6200, 610-834-6204 FAX

You may contact Eileen Kahn with your questions regarding:

- Exterior Alteration Requests, Work Orders
- Resale Information, Forms, Pool Tags

ekahn@danellarealty.com

Eileen Kahn, Assistant Manager

You may contact Rebecca Mason with your questions regarding:

- Delinguent Accounts, Challenges to Violations
- Declaration or Bylaws, Board concerns
- **Contractor Issues**

rmason@danellarealty.com

Rebecca Mason, Community Manager